

2020-2021 Annual Report



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About Us

On August 20, 1964, President Lyndon Johnson signed into law the Economic Opportunity Act as part of his "War on Poverty," which created the nationwide Community Action Network. The purpose was to expand educational opportunities, eliminate poverty, provide health and financial assistance to the elderly, and increase assistance for the poor and unemployed. The York County Economic Opportunity Commission had been previously established and by August 2, 1965, Carolina Community Actions, Inc. (CCA) was incorporated to include Chester, Lancaster, and York counties as the service area. The said purpose of the corporation "is to do all things necessary and proper under the Economic Opportunity Action of 1964, Public Law 88-452, and/or subsequent related federal legislation or under any applicable state, county or local legislation which has as intent to aid in improving the education, economic opportunities, living environment and general welfare of the people living in Chester, Lancaster and York counties in South Caroline, either directly or through other private or public organizations." On December 8, 1965, CCA was officially recognized and approved by the Office of Economic Opportunity (OEO) and received its first grant funds. Due to the geographic service area being altered through federal directions and actions, the Board of Directors voted on November 4, 1974 to amend the charter to add Union County as part of the CCA service area. Fairfield County was added to CCA service area in 1998. CCA is currently the designated community action agency for Chester, Fairfield, Lancaster, Union, and York Counties of South Carolina



Mission of CCA

To promote self-reliance of low-income individuals and families by forming partnerships, which will provide a systematic reduction of the cause and conditions of poverty.



The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Leadership

Board of Directors

Chester County Union County Azilee Hill **Edith Foster** Burley McDaniel Sonya Glenn Davida Schultz Pamela Sloss Angela Twitty **Harold Thompson**

Fairfield County

Curtis Squirewell York County Michael Fanning Fred Garrison Denise Lowry

Cheryl McClain

<u>Lancaster County</u> Melvin McCullough **Timothy Cureton** Regeana Phillips Leocadia Francis Chakakhan Sarpong Elaine McKinney **Bobbie Murchinson**

Isaiah Venning

Executive Director

Karen Brackett Browning

2020-2021 Head Start Policy Council

<u>Chester County Parent Representatives</u> **Union County Parent Representatives**

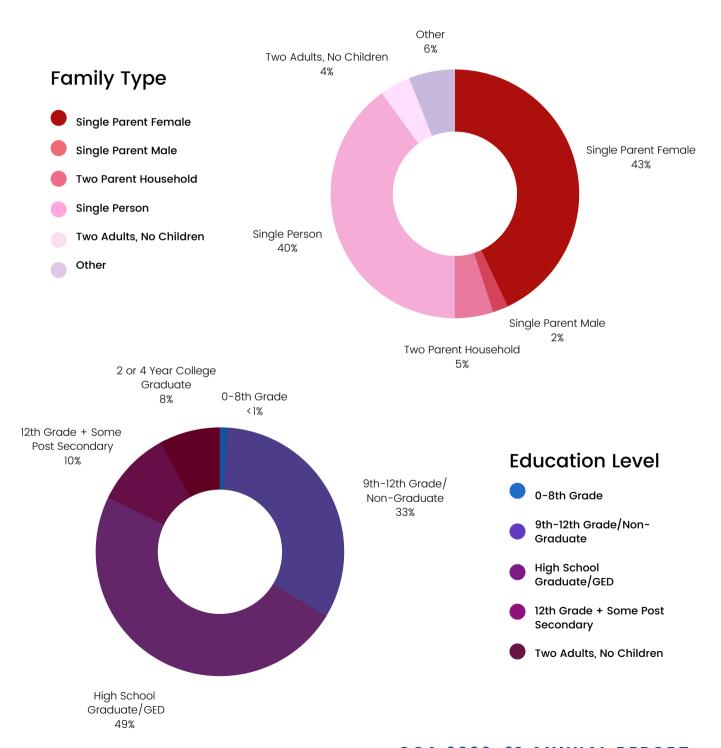
> LaTonia Coleman Edna Jennings Nekita Sandlin **Mary Robbins**

<u>Community Representatives</u> York County Parent Representatives

> Kimberly Davis Janiya Goode Fred Garrison Cheryl McClain Nezjma Smith

Individuals Served

The following data includes demographic information for the 6,277 individuals (3,778 households) those assisted by CCA in 2020-2021.



Individuals Served

Levels of Household Income Served by CCA

% of HHS Guidelines for 2021	Annual Income Household Size of 1	For each additional person in the household, add the amount corresponding to the % for Annual Income	Income Level % of Total Households Served by CCA
Up to 50%	\$6440	For each additional person, add \$2,270	18%
51% to 75%	\$6569 to \$9660	For each additional person, add \$2,315-\$3,405	15%
76% to 100%	\$9,789 to \$12,880	For each additional person, add \$3,450-\$4,540	43%
101% to 125%	\$13,009 to \$16,100	For each additional person, add \$4,585-\$5,675	13%
126% to 150%	\$16,229 to \$19,320	For each additional person, add \$5,720-\$6,810	10%
151% to 175%	\$19,449 to \$22,540	For each additional person, add \$6,855-\$7,945	.05%
176% to 200%	\$22,669 to \$25,760	For each additional person, add \$7,990-\$9,080	.05%

Family Income Level

MIT's Living Wage Calculator indicates that a family of four with one working parent and three children in each of the service areas needs to earn above \$96,000/year before taxes just to meet basic living expenses. The income threshold for a family of four, living at or below the poverty level was \$26,500/year.

Family Size – 1 Adult 3 Children 2021 Poverty Level \$26,500

County	Living Wage Rate	Poverty Wage Rate	Gap
Chester	\$96,907/yr.	\$26,500/yr.	\$60,965/yr.
	\$46.59/hr.	\$12.74/hr.	\$29.31/hr.
Fairfield	\$101,754/yr.	\$26,500/yr.	\$65,416/yr.
	\$48.92/hr.	\$12.74/hr.	\$31.45/hr.
Lancaster	\$99,091/yr.	\$26,500/yr.	\$62,899/yr.
	\$47.64/hr.	\$12.74/hr.	\$30.24/hr.
Union	\$97,718/yr.	\$26,500/yr.	\$61,464/yr.
	\$46.98/hr.	\$12.74/hr.	\$29.55/hr.
York	\$109,741/yr.	\$26,500/yr.	\$71,864/yr.
	\$52.76/hr.	\$12.74/hr.	\$34.55/hr.

76%

of CCA households' income was at or below 100% of the federal poverty level.

18%

of CCA's households served were living in extreme poverty (annual income at or below 50% of the federal poverty level).

Our Work

Herein, we present Carolina Community Actions, Inc. (CCA) Annual Report for the 2021–2022 fiscal and program year. During this period, the agency experienced evolving change and growth as opportunities were created to expand CCA's capacity to "meet needs and change lives." The communities in Chester, Fairfield, Lancaster, Union and York Counties in South Carolina were positively impacted by the assistance and services provided. The agency continues to adhere to its purpose by providing valuable services that include: early childhood education and school readiness; adult basic education and career readiness; financial assistance to prevent utility disconnections and homelessness; and installation of home energy conservation measures to reduce energy burdens.



Community
Services Block
Grant (CSBG)



Low Income Home Energy Assistance Program (LIHEAP)



Weatherization
Assistance
Program (WAP)

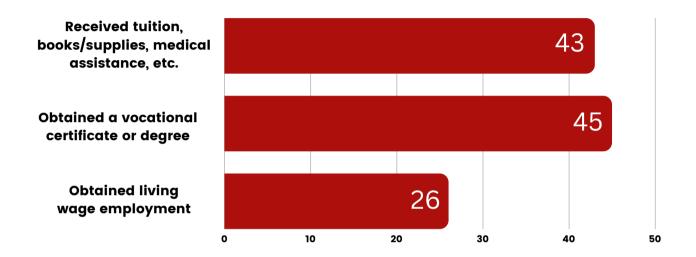


Head Start/
Early Head Start
(HS/EHS)

Community Services Block Grant (CSBG)

CSBG provides flexible funds for programs that work to meet individual and community needs. CCA uses funds to provide its service users with 4 programs including the following: Self-Sufficiency, Nutrition Assistance, General Emergency Assistance, and Youth Leadership.

The graph (shown below) shows the number of individuals who benefited from CSBG's Self-Sufficiency Program from January 2021 - December 2021



Additional acheivements in 2021:

- Self Sufficiency Program provides case management services such as education/ training (GED, Vocational Skills Training), employment placement assistance, and support services (i.e. uniforms, transportation, etc)
 - 120 individuals participated in the program in 2021
- Nutrition Assistance Program provides education on proper food choices and identification of nutrition resources
 - o 153 individuals received nutrition education and access to food
- Youth Leadership Program provides character/personal development and paid work experience for career exploration for youth ages 16-18
 - 23 youth completed the program objectives
- General Emergency Assistance Program provides emergency financial assistance
 - 818 households obtained/maintained safe housing (556 households through regular funding, 262 through CARES Act/COVID-19 funding)
 - 252 households maintained utilities (173 households through regular funding, 79 through CARES Act/COVID-19 funding)

Weatherization Assistance Program (WAP)

WAP is the largest residential energy efficiency and retrofit program in the United States. It has been in existence since 1976 and its mission is to reduce energy costs for low-income persons using a whole-house approach to improve the energy efficiency of the home. Weatherization specialists use state-of-the-art diagnostic equipment to reduce energy costs and improve the comfort and indoor quality of the home while ensuring the health and safety of the household.

Weatherization measures on a home could include any or all of the following:

- Insulation in the attic space, under the home, and/or the sidewalls
- Seal and insulate duct work
- Weatherstrip and/or caulk around windows and doors
- Install smoke alarms and CO detectors
- Vent and/or wrap hot water heater and pipes
- Vent dryer
- Install energy-saving light bulbs
- Check readings on appliances

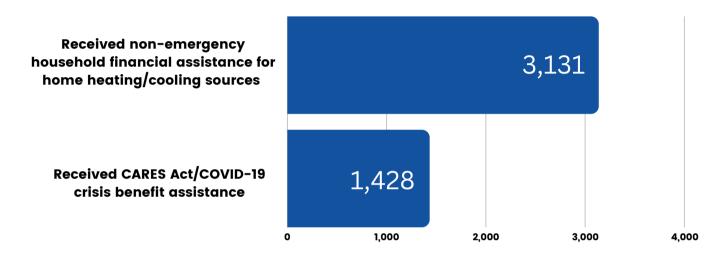
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The number of LWAP & DOE WAP Dwellings from 4/1/21 to 3/31/22 (15 Dwellings the prior year)

Low Income Home Energy Assistance Program (LIHEAP)

LIHEAP is designed to help low-income households meet their home heating and cooling needs and increase energy self-sufficiency, thereby reducing the vulnerability resulting from energy needs.

The graph (shown below) shows the number of households that utilized LIHEAP's services from January 2021 – December 2021



Additional achievements in 2021:

- 514 seniors (adults 60 years or older) and 640 people with 1 or more disabilities received emergency fuel/utility assistance
- 1794 seniors (adults 60 years or older) and 1696 people with 1 or more disabilities received non-emergency household financial assistance for home heating/cooling sources
- 1443 received additional benefits for energy assistance through the American Rescue Plan Act of 2021 (ARP) which allowed them to pay their utility bills, avoiding disconnection

2,310

Number of individuals who received emergency fuel/utility assistance in 2021

Head Start/Early Head Start (HS/EHS)

Head Start is a comprehensive child development program that has served low-income families since 1965. This child-focused program serves children, ages three to five years, and their families with the goal of increasing school readiness in children. The services are provided for 9 to 10 months during the year. Early Head Start's services target infants, toddlers, and pregnant women, to enhance the development of very young children, and to promote healthy family functioning.

The program did not serve its funded enrollment and sites did not provide the funded hours of planned instruction for its full-day classrooms due to COVID-19 restrictions and safeguards. The program implemented a hybrid model to provide a combination of face-to-face and remote learning. Remote instruction was implemented to minimize the spread of COVID-19 during times when the risk of transmission was elevated based on the number of positive COVID-19 cases in a center or classroom.

Although the structure of the program was different, CCA Head Start and Early Head Start continued to make progress towards achieving program goals.

Head Start

282 preschoolers received high-quality
Pre-K education at no cost to the family,
96% were at or below poverty guidelines

24 children received disability services

278 participants received preventive and primary oral health services

23 fathers/significant males were involved in the child's development experiences

17% decrease in families receiving TANF services because of participation

215 participants received at least one family service

Early Head Start

51 infant and toddlers received high-quality EHS services at no cost to the families 100% of participants were living at or below 100% of poverty guidelines participants received preventive and primary oral health services 42 participants received at least one family service 13 fathers/significant males were involved in the child's development experiences

The social emotional, physical, language, cognitive, literacy developmental domains saw gains of 35%-62% in the percentage of children meeting or exceeding expectations. The percentage of children assessed at enrollment below each domain decreased by an average of 41%. Mathematics, science, and technology, social studies, and arts development saw gains of 20%-49% in the percentage of children meeting or exceeding expectations.

Financial Information

2020 Revenue and Expenses by Agency Programs \$12,157,791

2021 Revenue and Expenses by Agency Programs \$14,512,892

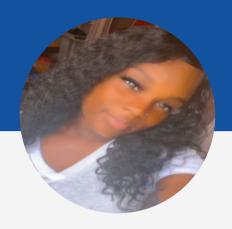
Head Start (HS)	\$5,207,487	43%
Early Head Start (EHS)	\$628,299	5%
LIHEAP	\$3,124,310	26%
CSBG	\$1,147,324	9%
Weatherization (WAP)	\$322,073	3%
USDA	\$333,223	3%
*In-kind Contributions	\$1,382,436	11%
Non-Federal Share	\$12,639	.001%

\$4,796,189	33%
\$851,832	6%
\$5,378,785	37%
\$1,574,258	11%
\$370,241	3%
\$113,746	1%
\$1,392,160	9%
\$35,681	.002%

In 2020, CCA's overall administrative cost was 6%. 94% of CCA's funding directly benefited our service users. In 2021, CCA's overall administrative cost was 5%. Ninety-five percent of CCA's funding directly benefited our service users.

CCA received an <u>unqualified audit</u> opinion for the 2020-21 fiscal year.

Volunteer Highlights



Lisa makes herself available to assist whenever and wherever for the Avery Lake Head Start Center. All three of her children are enrolled in the Head Start Program. Lisa was the center's first reading volunteer for virtual story time.



Maurice White is
Avery Lake Head
Start Center's
Volunteer Friday
Fitness Coach. He is a
second year Head
Start parent. Each
Friday, the staff
dresses in fitness
gear to work out
virtually with
Mr. White to remain
active and fit.

Impact Stories

DG (CSBG Self-Sufficiency Program – Union County)

DG came to the Carolina Community Actions (CCA) office in Union, SC during December 2021 seeking assistance. DG shared she was terminated from her employer due to excessive absences that were related to her breast cancer surgery and follow-up appointments. DG disclosed to the case manager (CM) that she was "stressed" due to the unemployment and the inability to pay her rent and utility bills. Her arrearages totaled \$1,650. After determining her eligibility for services, Carolina Community Actions paid her rent and utility bills in the amount of \$2,416.50. After receiving assistance through CCA, DG stated that her stress was reduced as she was able to remain in her home. The staff also referred DG to the Department of Social Services for to apply for food stamps. To assist DG with her employment search, she was provided information regarding Job Fairs and employers that were hiring. She eventually obtained employment with another entity closer to her county of residence as a result of the assistance provided. DG became self-sufficient and is continuing to thrive. DG stated she was grateful for the assistance from CCA during her time of need.

Impact Stories

NW

(CSBG Self-Sufficiency Program - York County)

NW informed Carolina Community Actions' case manager she loves helping people who can't care for themselves. As a result of her passion to help people, she believes nursing is her calling.

She explained to CCA's staff that while living in Columbia, South Carolina, she became interested in enrolling in Certified Nurse's Assistant (CNA) Training. However, as a result of NW's past history and criminal record, the only school in which she could enroll for CNA training was located in Charlotte, North Carolina. She demonstrated determination to accomplish her dream to work in the medical field by commuting from Columbia to Charlotte each Saturday until she completed her training. Her determination was also evidence by her arrangement with the school to make payments in installments to cover the cost of her CNA training. After successfully completing CNA training she enrolled in Phlebotomy Training and completed it successfully as well. Upon completion of those trainings, she desired to become a Medical Assistant and continue to work at an urgent care facility. NW enrolled in Carolina Community Actions Self – Sufficiency Program on April 13, 2021 for financial assistance with the cost of her medication and Medical Assistant Training. Carolina Community Actions sponsored her training at Next Level Health Institute where she successfully completed the training program. She passed the state board exam on September 23, 2021 and obtained employment at a doctor's office in Charlotte at a rate of \$20.00 per hour.

NW eventually wants to earn a RN or LPN degree. She stated that she refuses to give up and is willing and ready to take the necessary classes to pursue her goals. She indicated that her ultimate goal is to work in a hospital emergency room or doctor's office.

Impact Stories

NF (Weatherization Assistance Program)

Weatherization client NF and his wife are an elderly, disabled couple living on a fixed income. They use wood and propane to heat their home. The rising price of wood and propane created financial hardship for the couple. They stated that some days they would not heat their home or go without purchasing medication or food so they would heat the home. CCA's Weatherization Field Inspector and Coordinator conducted an audit of the house and discovered some health and safety issues with the heating source. One of the issues was the placement of the propane tank, which was directly beside the fireplace. CCA's staff also noticed that the refrigerator leaked water from the bottom. The home had very little attic insulation and the ductwork had holes. Upon the completion of the energy audit, a work order was created with the intent of making the home more energy efficient, comfortable, and safe. The couple received a new HVAC system and the propane tank was moved to a safe location. New ductwork, attic, and floor insulation were installed. The couple also received a new refrigerator.

NF and his wife were absolutely pleased with the work performed. The couple was overjoyed about their new refrigerator and the icemaker. They stated that they could tell the difference in the temperature of their home with the new insulation and HVAC system.